

FILETRAIL[®]

Your Solution for Physical Records Management

Loved by Customers

FileTrail is loved by customers. Why? Perhaps it's because we deliver highly-integrated, completely user-customizable solutions for companies of all sizes. Or maybe it's because the FileTrail software is so easy to learn and use. Or it could be the unprecedented speed with which our customers see real benefits and tangible ROI. Or maybe it's because of our 100% dedication to the success of our customers.

Customers are talking...

"FileTrail is the best-written software I have seen in 30 years of implementing systems."

Hal Hubbard, IT
Korn Law Firm

"Before FileTrail, we would perform an annual audit that would take about three months. But with FileTrail the audits now take minutes to complete."

Nora Gonzales, Assistant Vice President
Banco Popular

"FileTrail, with its web services and web-based architecture, integrated nicely into our existing Intranet-based practice management platform."

Joe MacDonald, Systems Analyst
Gowling Lafleur Henderson LLP

"FileTrail's desktop accessibility has helped us make better and more efficient use of staff time. Our ability to quickly find files and access imaged documents is a tremendous asset during data reliability audits."

Joan Kennedy, Director
Office of Child Support Enforcement
Prince George's County, MD

"File Trail has really improved our file archival and retrieval system. It is not only saving time and effort, but provides uniform guidelines to identify and locate a particular file."

Maureen Harper, Quality Assurance
Amgen, Inc.

"With FileTrail RFID, conducting audits now takes a fraction of the time. This allows us to complete our daily workload without weekends, which cuts labor costs for the firm."

Bradlee W. Davis, Records Manager
Poyner Spruill LLP

"We used to spend many hours each day searching for case files. The RFID FileDetector sees files from more than six feet away, allowing us to sweep courtrooms, chambers and cubicles and find critical case files quickly."

Nancy Rister, County Clerk
Williamson County, Texas

Our Vision

Our vision is to lower the cost and risk of managing physical records through software that provides automation and structure, while increasing the value of that information by making it known and easy to access.

Our Mission

Our mission is to provide comprehensive solutions for item tracking and records management that streamline business processes, eliminate manual tasks and increase control and compliance, helping our customers implement standardized "best practices" while providing a quick return on investment (ROI). We accomplish this by maintaining a position of technology leadership and focusing on usability and value to the customer.

Ensuring Your Success

Our primary measure of success has always been the success of our customers. We become successful by making our customers successful. Organizations of all sizes have embraced FileTrail because of the value they gain from their solutions.

Our focus on customer success has helped us build a prestigious customer list. Recognized leaders in over forty industries depend on their FileTrail solution to save time, reduce costs, increase control and ensure compliance.

Ensuring Your Happiness

Everything we do is based on the recognition that each organization is unique. We provide our customers with the tools and "best practices" to implement high accessibility records management and tracking.

Our powerful customization tools ensure that FileTrail works the best way for each customer. Built-in point-and-click configuration tools allow fast and easy customization to fit specific needs without programming.

Product Design

We fulfill our vision and mission with a strong foundation of product design imperatives that ensure the success and happiness of our clients.

- Ease of Use** Our familiar browser interface has the highest user adoption rate in the industry. We commit significant resources to putting customer feedback and ideas into the product to continually improve its usability.
- Configurability** Our unique architecture allows an unlimited number of user-defined fields, screens, label designs, searches, and more. We deliver the perfect fit to each department for each type of record, and give you the tools to make changes as business needs evolve.
- Compliance** Our unlimited classification scheme, audit trails, and e-signature tools enforce and document compliance. We ensure our clients meet the needs of HIPAA, 21 CFR Part 11, and DoD 5012.
- Integration** Our integration tools accommodate both data integration with authority systems and interface integration with mission systems. We simplify integration with import utilities, Web Services, launchable pages, Web Parts, and more.
- Scalability** Our architecture is designed from the start to accommodate local, regional, national, or global implementations. We ensure both separation of the operations and oversight at any level.
- Security** Our enterprise-class security controls information rights and functionality through application of privileges and permission to users and groups.
- Deployment** Our technology and methodology accommodate low-cost delivery and rollout to hundreds or thousands of users with minimal technical support and training.
- Office-wide** Our feature-set provides time-saving tools for staff in every position.
- Localization** Localize date/time format and language
- Single Sign-on** Supports automatic authentication
- Monitoring** Provide advanced process monitoring dashboards

WE SPEAK YOUR LANGUAGE

HABLAMOS SU LENGUA

NOUS PARLONS VOTRE LANGUE

• لئنتبغزل شمدجرتن نحن

WIR SPRECHEN IHRE SPRACHE

WIJ SPREKEN UW TAAL

NÓS FALAMOS SUA LÍNGUA

МЫ ГОВОРИМ ВАШ ЯЗЫК

我们讲您的语言

私達はあなたの言語を話す

FileTrail Technology

FileTrail combines progressive technologies and professional development to provide robust solutions that maximize process improvement.

Our solutions have been completely browser-based since 2001. Development in Microsoft .NET 4.0, AJAX and Javascript provides enhanced usability, serving pages faster and providing a smoother experience, while session authentication and other security methods protect the transaction. Real-time integration provides access through 3rd party applications that your staff are already using.

FILETRAIL®

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